



JEDI MIND TRICKS FOR TESTERS



Not so long ago in a galaxy pretty close....

**HELLO,
WE ARE**



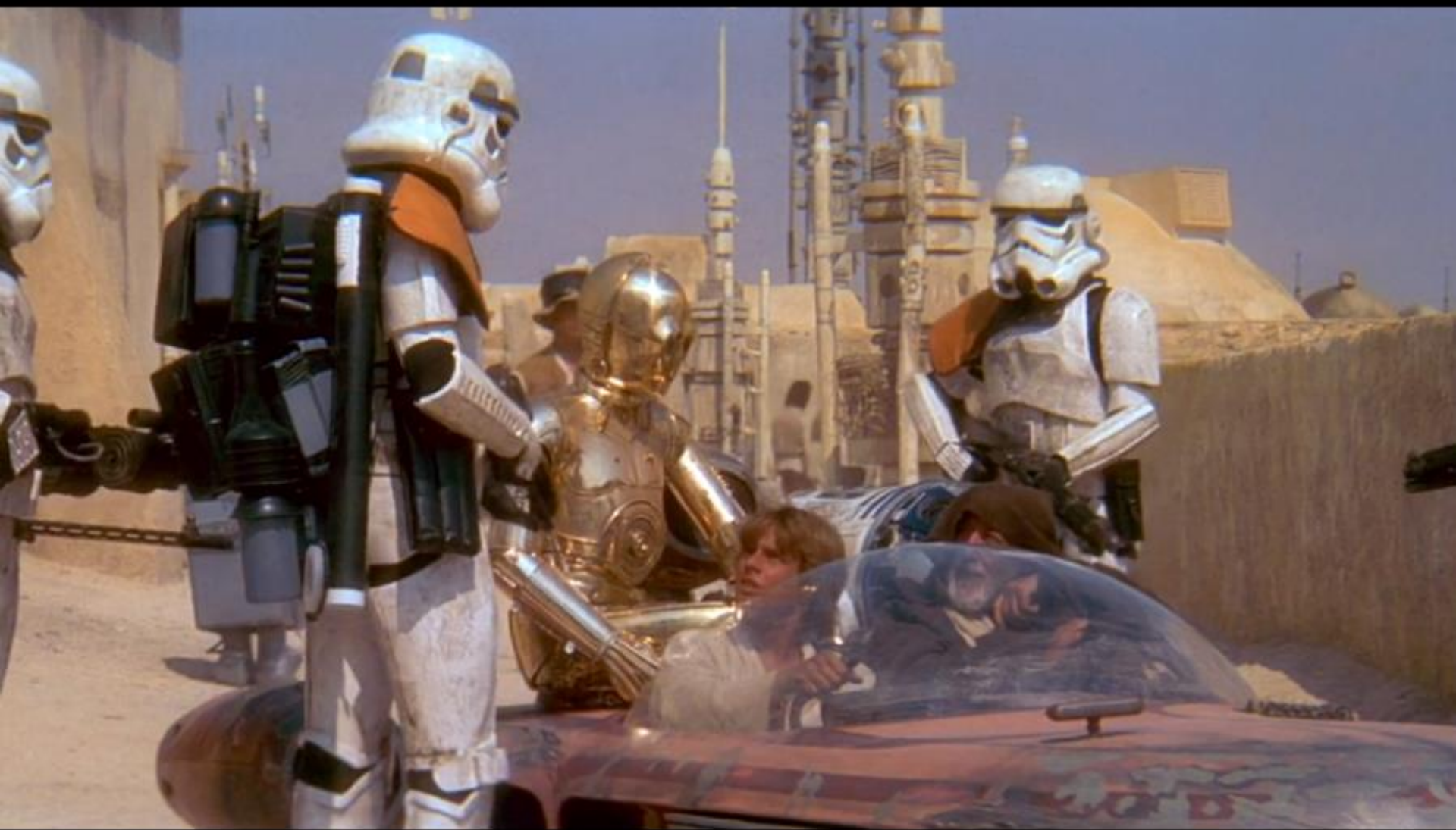
ALEX AND HUIB

JEDI MIND TRICKS ?

A Jedi mind trick is an ability of the Force that allows the practitioner to influence the thoughts of the affected, generally to the user's advantage.

When using the mind trick, the practitioner generally adopted a suggestive tone of voice and used a distinctive gesture, waving their hand in front of the target's face.





**Influence the way
other people think!**

**(without being
manipulative)**



IN A GALAXY FAR, FAR AWAY

(OUR TESTING PRINCIPLES)

- ① Deliver insight into status of the product
- ① Practice (and enact) critical thinking
- ① Enable testing: lead, coach, teach, support
- ① Discuss testability
- ① Explore & experiment
- ① Promote waste removal / avoidance
- ① Help to accelerate the team
- ① Advocate continuous improvement
- ① Foster quality culture
- ① Keep critical distance & close social distance



THE DARK SIDE...



#TestBash - @huibschots @alex_schl

IN TESTING

**Skills in
collaboration,
communication and
leadership
define success**



JEDI MIND TRICKS

1. Invite yourself everywhere
2. Use biscuit driven development
3. Don't tell them - show them
4. Ask to learn
5. Ask good questions
6. Ask three times
7. Tell stories
8. Don't ask, just do
9. Stay human
10. Look after yourself
11. Be a productivity ninja
12. Solve problems
13. Be brave
14. Reflect on your work



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MIND TRICK OTHERS



MIND TRICK YOURSELF

Huib belongs at this meeting

(Invite yourself everywhere)





You want
to do nice
things for
Alex

(Use biscuit driven development)

You'll find the problem yourself

(Don't tell them - show them)





Alex is a worthy conversation partner

(Ask to learn)

You will tell Huib all you know

(Ask good questions)





You will automate this for Alex

(Ask 3 times)

You trust and believe Huib

(Tell stories)



**Huib, you
are allowed
to do this**

(Don't ask, just do)





**Alex, you are
open to new
experiences**

(Stay human)

Huib, you are not a droid

(Look after yourself)



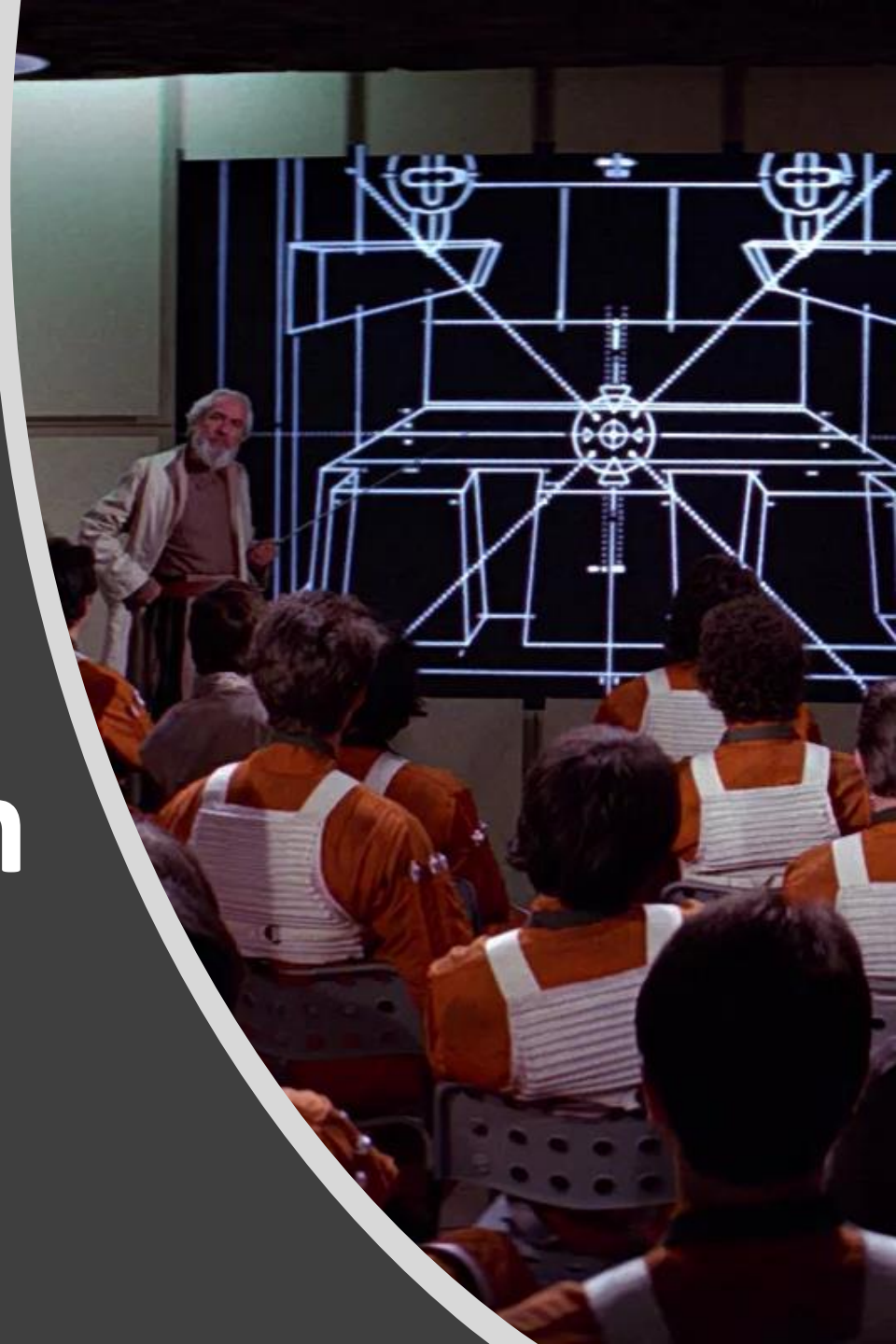


Alex, you can do this!

(Be a productivity ninja)

Huib, you will solve this problem

(Solve problems)





**Alex, you
can't believe
your brain**

(Be brave)

Huib, you can do better

(Reflect on your work)



AND ONE DAY...

**... you've become the expert on
a wide breadth of things so that
everyone wants your opinion.**

**You have become
a Jedi Master.**



SUMMARY

- ① Build trust and relationships
- ① Believe in yourself and take care of yourself
- ① If quality is a whole team activity, the tester is the glue that cements the team together for building quality products



QUOTE ZEB

Despite my experience working closely with testers in the past, I simply hadn't considered in detail what skills they may need or what unexpected roles they might need to fill in order to be effective at their jobs.



**QUESTIONS,
YOU HAVE,
HMM?**



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